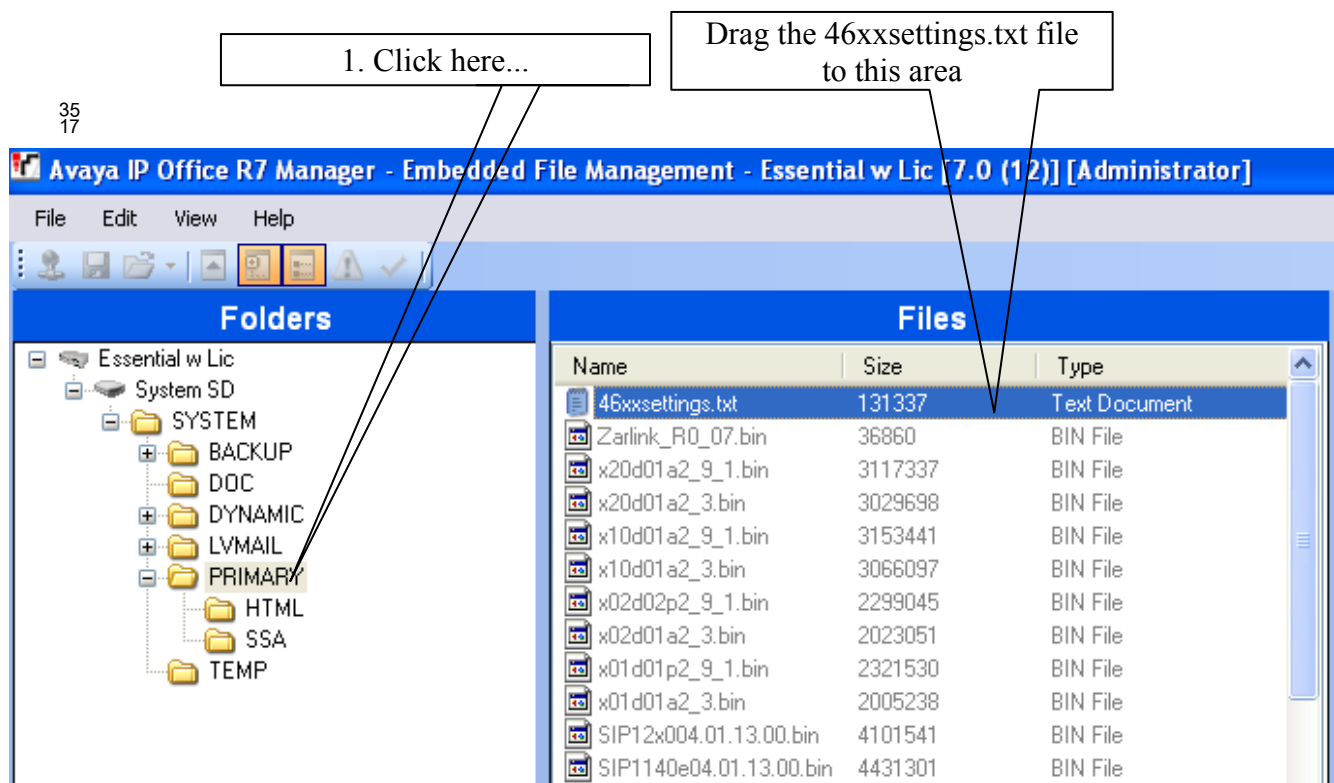


IP Office Essential Edition 46xx Type Phones Reset Telquest Tech Support

If you try to use the MUTE 25327# (MUTE CLEAR POUND) method to reset a 46xx series phone and it does not respond, then you need to do the following.

Obtain a copy of the special 46xxsettings.txt file from Telquest tech Support.



Restart the phone and when it is done downloading data:

Press and release the MUTE button

Dial 25328 # (2 5 3 2 7 POUND)

and you will be able to change the settings when the display says:

Clear all values?

*= no #=yes